



Liberty UtilitiesSM

IMPORTANT NOTICE

Regarding Electronic Payments

Beginning in March, 2014 Liberty Utilities will collect a fee for making certain electronic payments through our website, automated phone system or when making a payment over the phone with a live customer service representative.

There will be a flat fee of \$3.75 per payment. The fee will go directly to our 3rd party payment processor. Liberty Utilities does not profit in any way from the fee.

This fee will apply to some credit card payments, debit card payments and electronic payments drafted from your bank account. **Please see the reverse of this insert** for a list of payment options and associated fees. We offer several payment options that are not subject to this processing fee.

We have raised the maximum amount you can pay electronically to \$1200.00 per transaction.

(over please)

www.libertyutilities.com



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Beginning in March 2014, we will collect a fee of \$3.75 per payment for some payment methods. Please see the chart below for details on which methods will incur fees.

Credit Card/Debit Card Payments	Fee?
Through our automated phone system	Yes
Through our website	Yes
Through a live customer service rep	Yes
Through walk-in agencies	No*

Bank drafts from Checking/Savings	Fee?
One-time payment through our automated phone system	Yes
One-time or recurring payment through eBill online	No
One-time payment online (non-eBill)	Yes
One-time payment through a live customer service rep	Yes
Automatic payments set up through a live customer service rep (non-eBill)	No

Other ways to pay	Fee?
Mail a payment by check	No**
Through a third-party online bill payment service from your bank or other provider	No

** Kmart and Walmart do not accept credit card payments. Visit our website for a complete list of walk-in payment agencies.*

*** To mail a payment, please include payment coupon and/or account number and mail to:*

Liberty Utilities - New Hampshire
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