



# Liberty Utilities<sup>SM</sup>

## IMPORTANT NOTICE

### Regarding Electronic Payments

Effective July 7th Liberty Utilities will collect a fee for making certain electronic payments through our website, automated phone system or when making a payment over the phone with a live customer service representative.

There will be a flat fee of \$3.75 per payment. The fee will go directly to our 3<sup>rd</sup> party payment processor. Liberty Utilities does not profit from the fee.

This fee will apply to some credit card payments, debit card payments and electronic payments drafted from your bank account. **Please see the reverse of this insert** for a list of payment options and associated fees. We offer several payment options that are not subject to this processing fee.

We have raised the maximum amount you can pay electronically to \$1200.00 per transaction.

*(over please)*

[www.libertyutilities.com](http://www.libertyutilities.com)



92170-CCF0714-NHE

Below is a list of payment options. We will collect a fee of \$3.75 per payment for some methods.

Credit Card/Debit Card Payments	Fee?
Through our automated phone system	Yes
Through our website	Yes
Through a live customer service rep	Yes
Through walk-in agencies	No*

Bank Drafts from Checking/Savings	Fee?
One-time payment through our automated phone system	Yes
Payments through e-Bill online	No
One-time payment online (non-eBill)	Yes
One-time payment through a live customer service rep	Yes
Automatic payments set up through a live customer service rep (non-eBill)	No

Other Ways to Pay	Fee?
Mail a payment by check	No**
Through your bank's online bill payment service	No***

\* *Kmart and Walmart do not accept credit card payments. Visit our website for a list of walk-in payment agencies or call 1-800-375-7413.*

\*\* *To mail a payment, please include payment coupon and/or account number and mail to:  
Liberty Utilities - New Hampshire  
75 Remittance Drive Suite 1032  
Chicago, IL 60675-1032*

\*\*\* *To continue using a 3rd party online payment service you MUST edit the Liberty Utilities payee information to reflect your new account number and our new payment address (effective 7/7/14). Otherwise there will be a delay in payment posting.*