



For more information, contact:

Liberty
Media Relations
Emily.Burnett@libertyutilities.com
(603) 216-3623

For Immediate Release

Gas Service Interrupted in Keene, NH

Keene, NH, October 20, 2021 – At approximately 10:45AM a problem occurred at our gas production facility in Keene that caused a drop in pressure. To ensure the safety of our customers, gas service was shut off to approximately 1000 customers. There is no danger to the public. The result is a loss of gas service only.

Liberty has activated their Incident Command System to immediately begin repair and service restoration activities. The cause of the production problem has not yet been determined. Liberty technicians are investigating now.

This restoration of gas service is expected to take multiple days to complete. All individual gas meters must be turned off and the problem needs to be mitigated before we can begin the process of turning on services one at a time.

Liberty is working to address the issue and restore service as quickly and safely as possible.

About Liberty

Liberty is a regulated water, natural gas and electric transmission and distribution utility, delivering responsive and reliable essential services to nearly 800,000 customers across the United States. With a local approach to management, service and support, Liberty delivers efficient, dependable services to meet customer needs. Liberty provides a superior customer experience through locally focused conservation and energy efficiency initiatives, and programs for businesses and residential customers. Performance is measured in terms of service reliability, an enjoyable customer experience, and an unconditional dedication to public and workplace safety. Liberty currently operates in Arizona, Arkansas, California, Georgia, Illinois, Iowa, Missouri, Massachusetts, New Brunswick (Canada), New Hampshire, New York and Texas. In NH, Liberty provides services to 96,000 gas distribution customers. For more information, visit www.libertyutilities.com.