



1 Liberty Utilities
P.O. Box 1380
Londonderry, NH 03053-1380
Visit our website at www.libertyutilities.com

FOR QUESTIONS REGARDING YOUR BILL CALL (800) 375-7413
FOR EMERGENCIES CALL (855) 349-9455



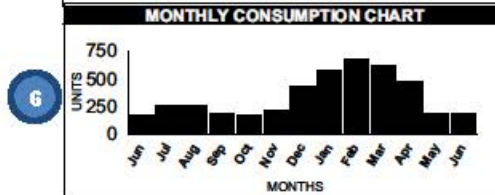
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5 JOHN Q SAMPLE
99 KUMON RD
SALEM NH 11121

Statement

ACCOUNT INFORMATION	
2 Account Number:	XXXXXXXX-XXXXXXX
Statement #:	2703968
3 Bill Date:	06/17/2015
Due Date:	07/15/2015
4 Next Meter Read:	07/10/2015

4 Service Address: 99 KUMON RD
SALEM NH 11121



Meter Number	Type of Service	Rate Code	Read Type	# of Days	Service Dates	Current	Previous	Multiplier	Usage	Demand	KVA/KVAR
E-98772186	Energy	D	A	29	05/14/15-06/12/15	29168	28986	1	182		

8 Please take note of our new phone number for electric emergencies or to report a power outage: 1-855-349-9455. Program this number into your cell phone for easy access. We look forward to serving you.

ACCOUNT ACTIVITY	
9 Voltage Delivery Level:	0 - 2.2 kv
10 Previous Balance:	109.00
11 Payments Received:	0.00
12 Balance Forward:	109.00
13 Voided - Budget Installment:	109.00 CR
14 Current Charges:	
Customer Chg	11.79
Consumption Tax 182.00 units @ 0.00055	0.10
Distribution Chg 182.00 units @ 0.03208	5.84
Energy Service 182.00 units @ 0.07063	12.85
Storm Recovery 182.00 units @ 0.00221	0.40
Stranded Cost Chg 182.00 units @ -0.00150	0.27 CR
Sys Benefits Chg 182.00 units @ 0.00330	0.60
Transmission Chg 182.00 units @ 0.0081	6.47
15 Miscellaneous Charges/Credits:	0.00
17 Budget Installment:	93.00
18 Total Amount Due:	93.00
19 Budget Settlement Amount:	376.45

20 SPECIAL MESSAGE
Are you considering purchasing new appliances? We offer rebates on ENERGY STAR rated refrigerators, clothes washers, air conditioners and room air purifiers. Visit www.libertyutilities.com/efficiency.

Please include your account number on your check
Make checks payable to Liberty Utilities

KEEP THIS PORTION FOR YOUR RECORDS

BALANCE FORWARD	VOID & MISC CHG/CREDITS	BUDGET INSTALLMENT	AMOUNT DUE	ENCLOSED AMOUNT
109.00	109.00 CR	93.00	93.00	

21 Payment Coupon

Please check box and see reverse for: Update phone/address

22 Service Address: 99 KUMON RD
SALEM NH 11121

JOHN Q SAMPLE
99 KUMON RD
SALEM NH 11121

Account Number: XXXXXXXX XXXXXXXX
Statement #: 2703968
Bill Date: 06/17/2015
Due Date: 07/15/2015

23 Liberty Utilities - NH
75 Remittance Drive, Suite 1032
Chicago, IL 60675-1032

304 XXXXXXXX-XXXXXXXX 0000003778000000000000

00002 9114485 000008 000005 00010002

1. **Contact Information** - Please use this information to mail, email or call Liberty Utilities. Use the Emergency Number if you suspect a natural gas leak.
2. **Account Number** – This is your account number. The first 8 digits represent the location of your service and will change if you move. The last 8 digits represent your customer number and will never change. Use the full 16 digit Account Number whenever you phone, write or e-mail us with a question or to make a payment.
3. **Due Date** - To avoid late payment charges, please pay your bill on or before the Bill Due Date.
4. **Service Address** - This is the address being charged for usage.
5. **Mailing Address** - Each month the bill is sent to this address which may differ from the Service Address.
6. **Monthly Consumption Chart** - This graph illustrates consumption at the Service Address on a monthly basis.
7. **Meter Information** - Details about Meter Number, Type of Service, Rate Code, Read Type, the number of billing days, and newly incurred consumption in units are shown here.
8. **General message** – This section is used to communicate important messages to you.
9. **Voltage Delivery Level** – This is the Voltage Delivery Level for the service being provided at the Service Address.
10. **Previous Balance** – This is the Total Amount Due from your previous statement.
11. **Payments Received** – This amount is the total of all payments received and posted to your account. It may take up to 2 business days to post the payment to your account. If you have recently made a payment it may not have posted at the time of billing.
12. **Balance Forward** - This amount is the difference of the amount of your previous bill and payments made since then.
13. **Voided Budget Installment** – Budget Installment that was billed in the previous budget statement and is voided.
14. **Current Charges** – This amount is the total of charges you incurred and any appropriate taxes for the billing period.
15. **Miscellaneous Charges/Credits** – This amount is the total of all Miscellaneous Charges/Credits applied to your account and are unique for the billing period.
16. **Void & Misc Chg/Credits** – This amount is the total of all Miscellaneous Charges/Credits and all Void Charges/Credits that are applied to your account for the billing period.
17. **Budget Installment** – This amount may vary from month to month as it is calculated by taking an average of your last 13 Statements. This amount may also include a portion of the amount due at the time of converting your account to Liberty Utilities that still remains to be paid.
18. **Total Amount Due** – This amount is the cumulative charge including Balance Forward, Miscellaneous Charges/Credits and Budget Installment Amount.
19. **Budget Settlement Amount** – This is the cumulative running balance of your budget account that will be due if you choose to cancel budget billing or if the account is to be final billed. If the account is being removed from budget or finalized, this amount will appear prior to Balance Forward. If this amount is a credit then it will show as “CR”.
20. **Special Message** - This section is used to communicate regulatory information and additional important messages to you.
21. **Payment Coupon** – Include this portion of your statement if you are mailing a payment or take it with you when you are making a payment at one of our designated payment locations.
22. **Update Phone/address** - This box must be checked if you are informing us of a change of address and/or telephone number. Be sure to complete the form with details on the back of the Payment Coupon.
23. **Remittance Address** - This is the address for mailing a payment. Please ensure this address is visible through the envelope window.