



**1** Liberty Utilities  
P.O. Box 1380  
Londonderry, NH 03053-1380  
Visit our website at [www.libertyutilities.com](http://www.libertyutilities.com)

FOR QUESTIONS REGARDING YOUR BILL CALL (800) 375-7413  
FOR EMERGENCIES CALL (855) 349-9455



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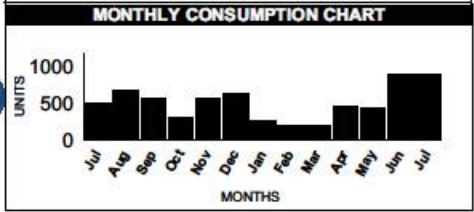
**5** JOHN Q SAMPLE  
99 KUMON RD  
SALEM NH 11121

# Statement

**2** **ACCOUNT INFORMATION**

<b>Account Number:</b>	XXXXXXXXXX XXXXXXXX
<b>Statement #:</b>	2780095
<b>Bill Date:</b>	07/17/2015
<b>Due Date:</b>	08/14/2015
<b>Next Meter Read:</b>	08/12/2015

**4** **Service Address:** 99 KUMON RD  
SALEM NH 11121



**7**

Meter Number	Type of Service	Rate Code	Read Type	# of Days	Service Dates	Current	Previous	Multiplier	Usage	Demand	KVA/KVAR
E-92265008	Energy	D-10	A	27	06/16/15-07/13/15	43420	42520	1	900		
E-92265008	Peak	D-10	A	27	06/16/15-07/13/15	73618	73318	1	300		
E-92265008	Off Peak	D-10	A	27	06/16/15-07/13/15	69802	69201	1	600		

**8** Type Banner text here Type Banner text here Please take note of our new phone number for electric emergencies or to report a power outage: 1-855-349-9455. Program this number into your cell phone for easy access. We look forward to serving you.

**ACCOUNT ACTIVITY**

Voltage Delivery Level	9	0 - 2.2 kv
<b>10</b> Previous Balance:		139.40
<b>11</b> Payments Received:		139.40 CR
<b>12</b> Balance Forward:		0.00
<b>13</b> Current Charges:		
Customer Chg		11.95
Consumption Tax 900.00 units @ 0.00055		0.50
Dist Chg Off Pk 600.00 units @ 0.00108		0.65
Dist Chg On Pk 300.00 units @ 0.09039		27.12
Energy Service 900.00 units @ 0.07063		63.57
Storm Recovery 900.00 units @ 0.00221		1.99
Stranded Cost Chg 900.00 units @ -0.00154		1.38 CR
Sys Benefits Chg 900.00 units @ 0.00330		2.97
Transmission Chg 900.00 units @ 0.03558		32.02
<b>14</b> Miscellaneous Charges:		
Meter Test Charge		25.00
Meter Test Charge		25.00
<b>16</b> Total Amount Due:		189.39

**17** **SPECIAL MESSAGE**  
Sign up for Storm Alert Emails. We'll keep you informed when significant storms are approaching and we'll provide updates on major power outages.  
[www.libertyutilities.com/east/electricity/email](http://www.libertyutilities.com/east/electricity/email).

Please include your account number on your check  
Make checks payable to Liberty Utilities

KEEP THIS PORTION FOR YOUR RECORDS

**12** ACH AND RET **15** THIS REMITTANCE **13** PORTION OF T **16** WITH YOUR PAYMENT

## 18 Payment Coupon

Please check box and see reverse for:  Update phone/address

**19** **Service Address:** 99 KUMON RD  
SALEM NH 11121

JOHN Q SAMPLE  
99 KUMON RD  
SALEM NH 11121

BALANCE FORWARD	VOID & MISC CHG/CREDITS	CURRENT CHARGES	AMOUNT DUE	ENCLOSED AMOUNT
0.00	50.00	139.39	189.39	

**Account Number:** XXXXXXXX-XXXXXXX  
**Statement #:** 2780095  
**Bill Date:** 07/17/2015  
**Due Date:** 08/14/2015

**20** Liberty Utilities - NH  
75 Remittance Drive, Suite 1032  
Chicago, IL 60675-1032

904XXXXXXXX-XXXXXXXX0000013939000000000000

00009 9131087 000016 000031 00010002

## Glossary of Terms

1. **Contact Information** - Please use this information to mail, email or call Liberty Utilities. Use the Emergency Number if you suspect a natural gas leak.
2. **Account Number** – This is your account number. The first 8 digits represent the location of your service and will change if you move. The last 8 digits represent your customer number and will never change. Use the full 16 digit Account Number whenever you phone, write or e-mail us with a question or to make a payment.
3. **Due Date** - To avoid late payment charges, please pay your bill on or before the Bill Due Date.
4. **Service Address** - This is the address being charged for usage.
5. **Mailing Address** - Each month the bill is sent to this address which may differ from the Service Address.
6. **Monthly Consumption Chart** - This graph illustrates consumption at the Service Address on a monthly basis.
7. **Meter Information** - Details about Meter Number, Type of Service, Rate Code, Read Type, the number of billing days, and newly incurred consumption in units are shown here.
8. **General message** – This section is used to communicate important messages to you.
9. **Voltage Delivery Level** – This is the Voltage Delivery Level for the service being provided at the Service Address.
10. **Previous Balance** – This is the Total Amount Due from your previous statement.
11. **Payments Received** – This amount is the total of all payments received and posted to your account. It may take up to 2 business days to post the payment to your account. If you have recently made a payment it may not have posted at the time of billing.
12. **Balance Forward** - This amount is the difference of the amount of your previous bill and payments made since then.
13. **Current Charges** – This amount is the total of charges you incurred and any appropriate taxes for the billing period.
14. **Miscellaneous Charges/Credits** – This amount is the total of all Miscellaneous Charges/Credits applied to your account and are unique for the billing period.
15. **Void & Misc Chg/Credits** – This amount is the total of all Miscellaneous Charges/Credits and all Void Charges/Credits that are applied to your account for the billing period.
16. **Total Amount Due** – This is the cumulative charge including Balance Forward, Miscellaneous Charges/Credits and charges for the current billing period.
17. **Special Message** - This section is used to communicate regulatory information and additional important messages to you.
18. **Payment Coupon** – Include this portion of your statement if you are mailing a payment or take it with you when you are making a payment at one of our designated payment locations.
19. **Update Phone/address** - This box must be checked if you are informing us of a change of address and/or telephone number. Be sure to complete the form with details on the back of the Payment Coupon.
20. **Remittance Address** - This is the address for mailing a payment. Please ensure this address is visible through the envelope window.