



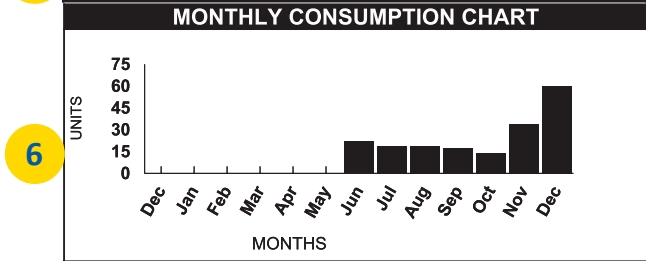
**1** Liberty Utilities  
P.O. Box 438  
Keene, NH 03431-0438  
Visit our website at www.libertyutilities.com

FOR QUESTIONS REGARDING YOUR BILL CALL 603-352-1230  
FOR EMERGENCIES CALL 603-352-1230

**5** JANE Q. PUBLIC  
123 MAIN ST  
ANYTOWN, NH 12345

# Statement

ACCOUNT INFORMATION	
<b>2</b> Account Number:	XXXXXXXX-XXXXXXX
<b>2</b> Statement #:	8126437
<b>3</b> Bill Date:	12/07/2018
<b>3</b> Due Date:	01/04/2019
<b>3</b> Next Meter Read:	01/04/2019
<b>4</b> Service Address: 123 Main St Anytown, NH 12345	



Meter #	Rate Code	Read Type	Days	Service Dates (Current - Previous) x	Multiplier	= Usage	Therm Factor	Therms
<b>7</b> P0000089	43-PR3	Manual Read	31	11/05/18-12/06/18 185 125	1.00000	60	0.74500	45

**8** IF YOU SMELL GAS, LEAVE THE PREMISES IMMEDIATELY AND CALL 911.

ACCOUNT ACTIVITY	
<b>9</b> Previous Balance:	52.00
<b>10</b> Payments Received:	52.00
<b>11</b> Balance Forward:	0.00
<b>Current Charges:</b>	
Minimum Charge \$0.5007 per day for 31 days	15.52
Distribution Chg 45.0000 units @ 0.56310	25.34
Distribution Adj 45.0000 units @ 0.09450	4.25
Gas Supply Chg 45.0000 units @ 1.24933	56.22
Normal Weather Adj \$25.34 x -7.53750%	1.91 CR
<b>Miscellaneous Charges/Credits:</b>	
Budget Installment <b>14</b>	57.00
<b>15</b> Total Amount Due:	57.00
Budget Settlement Amount <b>16</b>	57.04

**17**

KEEP THIS PORTION FOR YOUR RECORDS

BALANCE FORWARD	BUDGET INSTALLMENT	AMOUNT DUE	ENCLOSED AMOUNT
<b>11</b> 0.00	<b>14</b> 57.00	<b>15</b> 57.00	

## **18** Payment Coupon

Please check box and see reverse **19**  Update phone/address

**Service Address:** 123 Main St  
Anytown, NH 12345

JANE Q. PUBLIC  
123 MAIN ST  
ANYTOWN, NH 12345

LATE PAYMENT FEE:  
Payments received after the due date  
are subject to 1.5% per month late  
fee.

**Account Number** XXXXXXXX-XXXXXXX  
**Statement #:** 8126437  
**Bill Date:** 12/07/2018  
**Due Date:** 01/04/2019

**20** Liberty Utilities - NH  
75 Remittance Drive, Suite 1032  
Chicago, IL 60675-1032

584466609244435634400000009942000000004300

00084 9113712 000110 000219 00020007

1. **Contact Information** - Please use this information to contact Liberty Utilities. Use the Emergency Number if you suspect a natural gas leak.
2. **Account Number** - This is your account number. The first 8 digits represent the location of your service and will change if you move. The last 8 digits represent your customer number and will never change. Use the full 16 digit Account Number whenever you phone, write or e-mail us with a question or to make a payment.
3. **Due Date** - To avoid late payment charges, please pay your bill on or before the Bill Due Date.
4. **Service Address** - This is the address of the gas service being charged for usage.
5. **Mailing Address** - Each month the bill is sent to this address which may differ from the Service Address.
6. **Monthly Consumption Chart** - This graph illustrates consumption at the Service Address on a monthly basis.
7. **Meter Information** - Details about Meter Number, Rate Code, Read Type, the number of billing days, and newly incurred consumption in units are shown here.
8. **General message** - This section is used to communicate important messages to you.
9. **Previous Balance** - This is the Total Amount Due from your previous statement.
10. **Payments Received** - This amount is the total of all payments received and posted to your account since your last statement. It may take between 2-10 business days depending on payment method to post the payment to your account. If you recently made a payment, it may not have posted at the time of billing.
11. **Balance Forward** - This is the difference between your previous bill and payments made since then.
12. **Current Charges** - This is the total of charges you incurred and any appropriate taxes for the billing period. Current charges consist of the following:
  - a. **Minimum Charge** - This is a fixed cost regardless of your usage and covers metering, billing and account maintenance.
  - b. **Distribution Charge** - The cost of operating and maintaining the Liberty Utilities natural gas piping system that delivers natural gas to your home or business. This charge is based on your usage.
  - c. **Distribution Adjustment** - This charge funds low income programs, energy efficiency programs, and environmental projects. It also includes an adjustment for decoupling. This charge is based on your usage.
  - d. **Gas Supply Charge** - The cost to purchase, store and move gas through interstate pipelines. This charge is based on usage and can fluctuate monthly based on market price. It is passed directly to customers without a markup.
  - e. **Normal Weather Adjustment** - This line item is part of decoupling. It will be on your bill from November 1-April 30, and will either show a credit or charge to compensate for a colder- or warmer-than-normal month.  
Visit [www.libertyutilities.com](http://www.libertyutilities.com) to learn more about decoupling.
13. **Miscellaneous Charges/Credits** - If applicable, this is the total amount of all Miscellaneous Charges/Credits applied to your account and are unique for the billing period.
14. **Budget Installment** – This is your budget payment for the month. This amount may vary from month to month as it is calculated by taking an average of your last 12 Statements.
15. **Total Amount Due** - This is the cumulative charge including Balance Forward, Miscellaneous Charges/Credits and charges for the current billing period.
16. **Budget Settlement Amount** - This is the cumulative running balance of your budget account that will be due if you choose to cancel budget billing or if the account is closed. If the account is being removed from budget or closed, this amount will appear prior to Balance Forward. If this amount is a credit then it will show as “CR”.
17. **Special Message** - This section is used to communicate regulatory information and additional important messages to you.
18. **Payment Coupon** - Include this portion of your statement if you are mailing a payment or take it with you when you are making a payment at one of our designated payment locations.
19. **Update Phone/address** - This box must be checked if you are informing us of a change of address and/or telephone number. Be sure to complete the form with details on the back of the Payment Coupon.
20. **Remittance Address** - This is the address for mailing a payment. Please ensure this address is visible through the envelope window.