



1

Liberty Utilities
P.O. Box 1380
Londonderry, NH 03053-1380
Visit our website at www.libertyutilities.com

FOR QUESTIONS REGARDING YOUR BILL CALL (800) 833-4200
FOR EMERGENCIES CALL (855) 327-7758

5

JANE Q. PUBLIC
123 MAIN ST
ANYTOWN, NH 12345

Statement

2

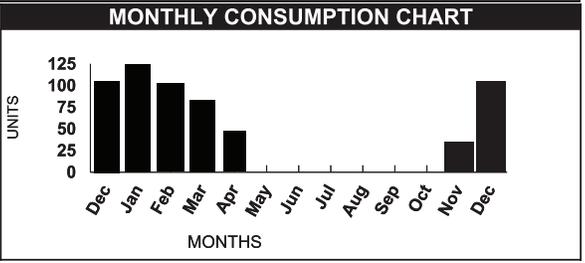
ACCOUNT INFORMATION	
Account Number:	XXXXXXXX-XXXXXXXX
Statement #:	8109939
Bill Date:	12/28/2018
Due Date:	01/25/2019
Next Meter Read:	01/24/2019

3

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Service Address: 123 MAIN ST
ANYTOWN, NH 12345

6



7

Meter #	Rate Code	Read Type	Days	Service Dates (Current - Previous) x	Multiplier	= Usage	Therm Factor	Therms
18NH001989	40-GR3	Manual Read	30	11/21/18-12/21/18 140 35	1.00000	105	1.03110	108

8

IF YOU SMELL GAS, LEAVE THE PREMISES and CALL US IMMEDIATELY: Our emergency toll-free number is 1-855-327-7758 or call 911.

9

ACCOUNT ACTIVITY	
Previous Balance:	159.56
Payments Received: — 10	0.00
Balance Forward:	159.56
Current Charges:	
Minimum Charge \$0.5007 per day for 30 days	15.02
Distribution Chg 108.0000 units @ 0.56310	60.81
Distribution Adj 108.0000 units @ 0.09450	10.21
Gas Supply Chg 108.0000 units @ 0.39157	42.29
Normal Weather Adj \$60.81 x 1.00310%	0.61
Miscellaneous Charges/Credits:	
Total Amount Due: — 14	288.50

15

13

KEEP THIS PORTION FOR YOUR RECORDS

11

12

14

DELIVER AND RETURN THE REMITTANCE PORTION OF THE BILL WITH YOUR PAYMENT

16

Please include your account number on your check
Make checks payable to Liberty Utilities

Payment Coupon

BALANCE FORWARD	CURRENT CHARGES	AMOUNT DUE	ENCLOSED AMOUNT
159.56	128.94	288.50	

4

Please check box and see reverse 17 Update phone/address Assistance Donation

Service Address: 123 MAIN ST ANYTOWN NH 12345

JANE Q. PUBLIC
123 MAIN ST
ANYTOWN, NH 12345

LATE PAYMENT FEE:
Payments received after the due date
are subject to 1.5% per month late
fee.

Account Number XXXXXXXX-XXXXXXXX
Statement #: 8109939
Bill Date: 12/28/2018
Due Date: 01/25/2019

18

Liberty Utilities - NH
75 Remittance Drive, Suite 1032
Chicago, IL 60675-1032

434452015244418884200000012894600000028850

02791 9105184 002852 005703 0002/0002

- 1. Contact Information** - Please use this information to contact Liberty Utilities. Use the Emergency Number if you suspect a natural gas leak.
- 2. Account Number** - This is your account number. The first 8 digits represent the location of your service and will change if you move. The last 8 digits represent your customer number and will never change. Use the full 16 digit Account Number whenever you phone, write or e-mail us with a question or to make a payment.
- 3. Due Date** - To avoid late payment charges, please pay your bill on or before the Bill Due Date.
- 4. Service Address** - This is the address of the gas service being charged for usage.
- 5. Mailing Address** - Each month the bill is sent to this address which may differ from the Service Address.
- 6. Monthly Consumption Chart** - This graph illustrates consumption at the Service Address on a monthly basis.
- 7. Meter Information** - Details about Meter Number, Rate Code, Read Type, the number of billing days, and newly incurred consumption in units are shown here.
- 8. General message** - This section is used to communicate important messages to you.
- 9. Previous Balance** - This is the Total Amount Due from your previous statement.
- 10. Payments Received** - This amount is the total of all payments received and posted to your account since your last statement. It may take between 2-10 business days depending on payment method to post the payment to your account. If you recently made a payment, it may not have posted at the time of billing.
- 11. Balance Forward** - This is the difference between your previous bill and payments made since then.
- 12. Current Charges** - This is the total of charges you incurred and any appropriate taxes for the billing period. Current charges consist of the following:
 - a. Minimum Charge** - This is a fixed cost regardless of your usage and covers metering, billing and account maintenance.
 - b. Distribution Charge** - The cost of operating and maintaining the Liberty Utilities natural gas piping system that delivers natural gas to your home or business. This charge is based on your usage.
 - c. Distribution Adjustment** - This charge funds low income programs, energy efficiency programs, and environmental projects. It also includes an adjustment for decoupling. This charge is based on your usage.
 - d. Gas Supply Charge** - The cost to purchase, store and move gas through interstate pipelines. This charge is based on usage and can fluctuate monthly based on market price. It is passed directly to customers without a markup.
 - e. Normal Weather Adjustment** - This line item is part of decoupling. It will be on your bill from November 1-April 30, and will either show a credit or charge to compensate for a colder- or warmer-than-normal month. Visit www.libertyutilities.com to learn more about decoupling.
- 13. Miscellaneous Charges/Credits** - If applicable, this is the total amount of all Miscellaneous Charges/Credits applied to your account and are unique for the billing period.
- 14. Total Amount Due** - This is the cumulative charge including Balance Forward, Miscellaneous Charges/Credits and charges for the current billing period.
- 15. Special Message** - This section is used to communicate regulatory information and additional important messages to you.
- 16. Payment Coupon** - Include this portion of your statement if you are mailing a payment or take it with you when you are making a payment at one of our designated payment locations.
- 17. Update Phone/address** - This box must be checked if you are informing us of a change of address and/or telephone number. Be sure to complete the form with details on the back of the Payment Coupon.
- 18. Remittance Address** - This is the address for mailing a payment. Please ensure this address is visible through the envelope window.