

Natural gas is safe, clean and efficient, but it must be handled properly.

If you smell gas, call us immediately  
1-855-327-7758 AND  
DIAL 911

If you are planning a construction project that requires excavation, contact the national Call Before you Dig Center at 811 or 1-888-344-7233.  
[www.digsafe.com](http://www.digsafe.com)



**Know what's below.  
Call before you dig.**

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## What does natural gas smell like?

Este es un aviso importante. Por favor, tenga lo traducido.

This is an important notice. Please have it translated.



**Liberty  
Utilities®**

## What does natural gas smell like?

Natural gas is colorless and odorless so we've added a harmless chemical called mercaptan to make it easy to identify. This chemical has a strong distinctive odor that will alert you to a leak.

Rub the flame below with your finger to find out what natural gas smells like.



## Other ways to identify a gas leak:

**Sight:** Leaking natural gas may appear as a white cloud, mist or fog.

**Sound:** Leaking natural gas may make a hissing or whistling sound.

## If you suspect a leak:

- LEAVE your home or move to a safe environment.

- CALL US immediately: 1-855-327-7758 and dial 911.
- DO NOT operate electrical switches or appliances.
- LET US KNOW if there is construction going on in your area.

Natural gas is the most popular home heating fuel in America and is supplied by a pipeline distribution system that is among the safest, most reliable and secure methods of transporting energy.

We work diligently to ensure pipeline safety through a variety of measures including design and construction practices, inspection, monitoring, testing, notification systems, workforce training and public education programs.

Like all forms of energy, natural gas must be handled properly. Damage to a pipeline due to excavation activities may cause a gas leak and has the potential to ignite. Before beginning any excavation activity, have all underground utilities marked by calling the national **Call Before You Dig center at 811**. It's the law, it's free and it's for your safety.