

Additional News



Only use authorized payment vendors

If you use a third-party bill payment agent either online or in person, please be sure it is authorized to accept payments on our behalf. If you use an unauthorized payment agent, we cannot guarantee the payment will be applied to your account correctly. Liberty has authorized several agencies to collect payments on our behalf, including **Walmart**.

For a list of authorized payment agents, visit the "Payment Options" page located under the "Customer Service" drop-down menu of www.libertyenergyandwater.com.

Better yet, sign up for **automatic payments**!



Keep meters clear of snow and ice

During winter months, it's important to keep your electric meter clear of snow and ice so it will operate properly. If snow does build up around your meter, clear it using a broom or a snow brush to prevent damage to the meter.

Visit the "Safety" section of www.libertyenergyandwater.com or scan the QR code for more information.



Less stress. More holiday cheer.

Liberty offers **automatic payments**, a worry-free way to pay your bill on time. Your monthly payment will be automatically deducted from the account of your choice so you never have to worry about missing a bill deadline. **Sign up in My Account today!**



Shop around for electric supply

Did you know that you have a choice in who supplies the electricity that we deliver? We encourage you to consider all available energy supply options to determine which one will best meet your needs. You can use Energy Service that Liberty purchases, or you can purchase from a third party, known as an energy marketer or energy supplier.

If you do switch to another supplier, Liberty will continue to deliver your electricity, respond to service and emergency needs, and provide storm restoration services.

Visit www.libertyenergyandwater.com or www.energy.nh.gov/engyapps/ceps/shop.aspx for more information.

Renewable Portfolio Standard – what you need to know

The following article contains information regarding the statewide average cost of compliance with New Hampshire's Renewable Portfolio Standard, or RPS, for 2024.

The RPS statute, RSA 362-F, requires each electricity provider (including Liberty) to meet customer load by purchasing or acquiring certificates representing generation from renewable energy sources based on total megawatt-hours supplied. Under the RPS statute, electricity providers are required to generate or purchase renewable energy certificates from suppliers through the New England Power Pool Generation Information System. A renewable energy certificate represents 1 megawatt-hour of electricity produced from eligible renewable energy sources and may be sold separately from the associated electricity.

If an electricity provider is not able to meet the RPS requirements by purchasing or acquiring renewable energy certificates, it must pay alternative compliance payments (ACPs), and the proceeds from the ACPs are then used to fund qualified renewable energy initiatives and projects. The 2024 statewide average cost of RPS compliance, as calculated by the NH Department of Energy, is \$0.006 per kilowatt-hour (kWh) or a total of \$45.00 in 2024 for the average residential customer. Additional information on the RPS, including its benefits, may be found at www.energy.nh.gov/renewable-energy/renewable-portfolio-standard.