



Save While Celebrating this Holiday Season

The holidays are a great time for having fun with friends and family, but extra people can also mean extra energy costs. Use the money-saving tips below to keep your utility bills lower this holiday season and into the new year.

Switch to LED holiday lights

ENERGY STAR-certified LED light strings use 75% less energy than standard incandescent lights and last up to 10 times longer.

Turn off lights with timers

Make sure to turn off your dazzling light display late at night. Even better – install a timer that automatically turns lights on at dusk and off at the time you set.

Cook efficiently

Bake several dishes at once. It takes the same amount of energy to operate a full oven as it does a nearly empty one. Keep lids on pots; food cooks faster and uses less energy this way. Also, use your microwave for small holiday cooking tasks.

Adjust the thermostat

Turn the temperature down when holiday guests arrive. Extra bodies in the house means extra heat at no cost to you. Also, all the heat from cooking will help keep your space cozy.

Safety



Be Aware of Holiday Scams

Scams are generally most active during the holiday season, particularly around November and December when people are doing more shopping. Here are some tips to help keep you safe and help your holidays go off without a hitch!

Liberty employees will never call or email you to ask for payment. We provide various payment options, two of which are done online or over the phone for added convenience for you. Those two methods are:

- **Paperless Billing** which allows you to pay your Liberty bill through Liberty's secure online portal, My Account
- **One-time payments** using your credit card, debit card, or ACH, either online or by phone

We will not threaten immediate disconnection via phone or email for non-payment. Customers will be notified prior to disconnection by mail, door tag, and/or by phone during normal business hours. A field representative with proper identification may also notify you in person.

If you receive a call or visit that appears suspicious, always end the contact immediately and report it to local law enforcement. You may also call Liberty at 1-800-375-7413 to check on your account status and verify whether the contact is legitimate.



Shop Around for Electric Supply

Did you know that you have a choice in who supplies the electricity that we deliver? We encourage you to consider all available energy supply options to determine which one will best meet your needs. You can use Energy Service that Liberty purchases, or you can purchase from a third party, known as an energy marketer or energy supplier.

If you do switch to another supplier, Liberty will continue to deliver your electricity, respond to service and emergency needs, and provide storm restoration services.

Visit www.libertyenergyandwater.com or www.puc.nh.gov/Consumer/consumer.htm for more information.

Renewable Portfolio Standard – What You Need to Know

The following article contains information regarding the statewide average cost of compliance with New Hampshire's Renewable Portfolio Standard, or RPS, for 2023.

The RPS statute, RSA 362-F, requires each electricity provider (including Liberty) to meet customer load by purchasing or acquiring certificates representing generation from renewable energy sources based on total megawatt-hours supplied. Under the RPS statute, electricity providers are required to generate or purchase renewable energy certificates from suppliers through the New England Power Pool Generation Information System.

A renewable energy certificate represents 1 megawatt-hour of electricity produced from eligible renewable energy sources and may be sold separately from the associated electricity. If an electricity provider is not able to meet the RPS requirements by purchasing or acquiring renewable energy certificates, it must pay alternative compliance payments (ACPs), and the proceeds from the ACPs are then used to fund qualified renewable energy initiatives and projects.

The 2023 statewide average cost of RPS compliance, as calculated by the NH Department of Energy, is \$0.0033 per kilowatt-hour (kWh) or \$24.75 in 2023 for the average residential customer. Additional information on the RPS, including its benefits, may be found on the NH Department of Energy's website at www.energy.nh.gov/renewable-energy/renewable-portfolio-standard.

Happy Holidays

From all of us at Liberty, we wish you a joyous holiday season and a happy New Year.