

Additional News



Protecting Your Wallet

Be the Boss of Your Bills

We want to help you save. A few small steps could add up to big savings.



Look for leaks



Look for labels



Invest in smart tools

Scan the code with your phone to learn more about the ways you can save.



Protecting Your Property

Break out the Shears Keep Meters Clear

With warmer weather here, so is vegetation growth. While enjoying the outdoors, be sure to check your natural gas meter and carefully remove anything such as shrubbery or items that may impede our technicians ability to access it. Help us help keep you safe!

Prevent Accidental Fires

Protect your home from accidental fires by keeping flammable materials away from gas appliances. Never use or store flammable materials where a spark or flame could ignite them. Some examples of flammable items include gasoline, propane tanks, and paints/thinners.

When working with these materials, make sure you are in an open, well ventilated space. Store all flammable products in approved, nonbreakable containers that are tightly closed.

Protecting Yourself

Beware Of Consumer Fraud

If you receive a suspicious call from someone claiming to be a Liberty employee, keep in mind, some fraudulent callers have the ability to change their call display information so that it appears to be from a local area code or even from Liberty.

A red flag that the call is a scam is someone demanding immediate payment over the phone by prepaid credit card. If something seems off, end the call and call us at 1-800-833-4200 to verify the call was legitimate.

Third Party Payment Agents

If you use a third-party bill payment agent either online or in person, please be sure it is authorized to accept payments on our behalf. If you use an unauthorized payment agent, we cannot guarantee the payment will be applied to your account correctly. Liberty has authorized several agencies to collect payments on our behalf.

For a list of authorized payment agents, visit the "Payment Options" page located under the "Customer Service" drop down menu of www.libertyenergyandwater.com.

