

# Important Message Regarding Natural Gas Rates

On July 31, 2020, Liberty Utilities (Energy North Natural Gas) Corp. submitted a rate filing with the New Hampshire Public Utilities Commission (“PUC”) to increase base rates, which recover the cost of the distribution system used to deliver gas to customers. We are asking to increase our annual distribution revenues by approximately \$13.5 million effective August 2021. The rate filing has been assigned Docket No. DG 20-105.

**PLEASE NOTE:** We previously notified you of a rate filing that was made in November 2019. However, for various reasons the decision was made to withdraw that filing and submit a new one at a later time. This rate filing effectively replaces that prior filing.

Liberty proposes a two-step increase to annual distribution revenue and rates. The first, approximately 48% of our requested increase, is proposed to take effect October 1, 2020. The remainder of the increase, is proposed to take effect following a final decision by the PUC. If the request for increase is approved as filed an average residential heating customer using 66 therms of gas per month will see a total bill increase from \$86.41 to \$94.33 (9.2%) when rates go into effect October 1, 2020 as compared to the rates in effect August 1, 2020. Bill impacts for commercial and industrial customers will vary.

(continued on reverse)



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# Important Message (Continued)

For information regarding the specific rates proposed for each class of service, go to [www.libertyutilities.com](http://www.libertyutilities.com). Additional information is available on the PUC's website in the virtual file for the rate case, which the PUC docketed as DG 20-105, <https://www.puc.nh.gov/Regulatory/Docketbk/2020/20-105.html>



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