

Additional News



Gives thanks by helping your neighbors

The holiday season is a great time to give back to others that are less fortunate. With today's soaring energy costs, many New Hampshire residents are unable to pay their utility bills due to job loss, uninsured illness, or other bad breaks. By contributing to Neighbor Helping Neighbor, you can help others who face an energy emergency but don't qualify for federally funded energy assistance programs.

Your donation is 100% tax-deductible and goes directly to someone who needs help. Included in your bill is a pre-addressed envelope that can be used for your donation. You can also donate by visiting www.nhfund.org.



Need help paying utility bills? See if you qualify for assistance.

Winter temperatures can mean increased energy usage to heat your home. If you need help with your utility bills, financial assistance may be available to you.

Fuel Assistance is a federally funded program that provides assistance to income-eligible customers. It is not a welfare program or a loan, and you do not have to pay back any money granted. The amount of assistance you receive will vary according to your total household income before taxes.

Call 211 or contact your local Community Action Agency for more information.

Safety



Keep your meter clear

Fall cleanup calls for lots of raking and hedging. While preparing for colder weather, clear your natural gas meter of any shrubbery. If a hand shovel or more is required to remove vegetation, be sure to always call 811 prior to digging.



Reporting a gas leak

Most people are familiar with the distinctive odor added to natural gas. It's often compared to sulfur or rotten eggs. If you smell gas in your home or suspect a gas leak, **call Liberty's emergency number at 1-855-327-7758 or 911 from a safe distance.**

Do not re-enter the property for any reason until Liberty personnel tell you it is safe to do so.