

Additional news



Self-serve options to make your life easier

Did you know that Liberty offers customers self-serve options through our online platform, My Account? With My Account, you can:

- Sign up for Paperless Billing, which is secure, convenient, eco-friendly, and clutter-free. Plus, it allows you to view and pay your bills online anytime.

- Set up and manage automatic payments so you'll never miss a payment.
- Sign up for Budget Billing, which allows you to spread high seasonal costs over the entire year, eliminating extreme bill fluctuations.
- Choose how and when you want to receive notifications.

Visit www.libertyenergyandwater.com or **scan the QR to sign up.**



Safety



Electric power lines up ahead

When you are working in your yard, remember to always look up before starting work and maintain at least 10 feet of clearance from overhead power lines.

Do not try to remove broken tree limbs from power lines! Overhead electrical wires can carry extremely high voltage and can be deadly if you come in contact with them.

If there is foreign material that needs clearing, **please contact customer service at 1-855-349-9455** and we will send someone out to remove the material. We can also wrap your electric service if you need to do work within 10 feet of overhead power lines. These free services can keep you safe.

Steer clear, stay alive.



Paying in person? Here is what you need to know.

Liberty has authorized several local vendors, such as Walmart, to accept payments on our behalf. If you use a third party bill payment agent either online or in person, please be sure they are authorized to accept Liberty payments.

You can locate these agents by visiting www.libertyenergyandwater.com and selecting "Payment Locations" under the "Customer Service" drop-down menu. To locate authorized payment locations that do not charge a convenience fee, within the "Biller Search" box, input "Liberty Utilities" and select your state from the drop-down menu.

As a reminder, Liberty does not accept payments through popular money transfer platforms, like Venmo, Cash App, and Apple Pay.