



Liberty Utilities®

News for our Electric Customers



JANUARY/FEBRUARY 2017

How to reach us

Power Outages/Emergencies

1-855-349-9455

Customer Service/Billing/Payments

1-800-375-7413 or www.libertyutilities.com

For Storm Updates and Info

www.twitter.com/LibertyUtil_NH
www.facebook.com/LibertyUtilitiesNH

Customer Walk-In Centers

See us in person

9 Lowell Road Salem, NH 03079 9AM - 4PM M-F	15 Buttrick Road Londonderry, NH 03053 9AM - 4PM M-F
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30 Tilton Road Tilton, NH 03276 9AM - 4PM T, TH	407 Miracle Mile Lebanon, NH 03766 9AM - 4PM M-F
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Bill Payment Locations

Payments can be made at our walk-in centers, Western Union locations, most Walmart locations, and other authorized CheckFreePay® locations. To find one near you, visit www.libertyutilities.com.

Take a few moments now...

Program our emergency number into your cell phone so you'll have it handy if an emergency situation should arise.
Electric Emergencies: 1-855-349-9455

Pelham Schools Receive \$35,000 Incentive Check



Pelham High School recently built a new addition that includes a gymnasium, auditorium and classrooms. When the project was in the planning stages, the school department worked with Liberty Utilities, to specify energy efficient lighting throughout the building. Various LED fixtures with advanced controls were installed. Many fixtures have sensors that detect ambient light and automatically adjust to provide only the light needed.

Because of the efficiency of the fixtures installed, the project qualified for a \$35,000.00 rebate from Liberty Utilities. Liberty has rebate programs for virtually every type of customer who chooses to upgrade to qualifying high efficiency lighting products.

"The lighting is brighter and more welcoming," said Principal, Gary Dempsey, "the rebate will allow us to add items to the renovation that we couldn't get to, like some new furniture in the break out spaces."

The annual energy savings for switching from non-efficient lighting to efficient LED lighting is estimated at \$38,100.00. Because of the long life expectancy of LEDs, the savings are expected each year for the next 15 to 20 years.

Top Photo: Pelham High School Principal, Gary Dempsey, (left) and Business Administrator, Deb Mahoney, receive a check from Bob Reals, Liberty Utilities, Energy Efficiency Program Manager.



SCHEDULE EIC (Form 1040A or 1040)		Earned Income Credit Qualifying Child Information	
Department of the Treasury Internal Revenue Service (IRS) Name(s) shown on return			
Before you begin: <ul style="list-style-type: none"> • See the instructions for Form 1040A, lines 4, 5, and 6. Be sure that (a) you can take the EIC, and (b) you are eligible for the credit. • Be sure the child's name on line 1 and social security number on line 2 are correct. Otherwise, at the time we process your return, we will determine if your social security card is not correct, call the Social Security Administration. 			
CAUTION <ul style="list-style-type: none"> • If you take the EIC even though you are not eligible, you may not be allowed to take the credit in a later year. • It will take us longer to process your return and issue your refund if you take the credit when you are not eligible. 			
Qualifying Child Information		Child 1	
1 Child's name	First name	Last name	
If you have more than three qualifying children, you have to list only three to get the credit.			

TAX TIP: Earned Income Tax Credit

Soon it will be time to start thinking about filing your 2016 tax return. When filing taxes, often people are unaware of the Earned Income Tax Credit. This credit, available to low to moderate income wage earners and income qualified families with dependents, will reduce your tax amount owed and could mean a refund.

Tax credits will range between several hundred and several thousand dollars depending on income and number of dependents.

For free information, visit the IRS web site at www.irs.gov. Select Credits and Deductions, then choose Earned Income Tax Credit. Or call 1-800-TAX FORM.

Portable Generator Safety



A portable generator can be a great choice in a power outage. Here are a few tips to make using a generator a safe experience.

1. Never use a generator in an enclosed space such as a basement or garage. Operate the generator outdoors away from any air intakes that lead back into your home. This will prevent the collection of carbon monoxide gas that could be deadly.
2. Do not overfill the gas tank. Leave room for the gas to expand. Allow the engine to cool before re-filling the gas. Spilled gas on hot generator parts could cause a fire.
3. Do not connect your portable generator directly to your home's electrical service panel. And do not attempt to back feed power through an electrical outlet in your home. Either practice can feed power back into overhead electric lines and create a dangerous situation for electrical workers trying to restore your power. A generator should only be connected to a home's electrical system by a licensed electrician. The electrician will install a transfer switch that will prevent power from being fed back to the power lines.

Carbon Monoxide - Protect yourself from exposure

Carbon Monoxide is created by the incomplete combustion of any fossil fuel, including natural gas, propane or oil. It is a colorless and odorless substance that is difficult to detect.

Symptoms of exposure include headaches, nausea, dizziness, coughing, ringing in the ears and spots before the eyes. If you suspect exposure, get to fresh air and call 911 right away.

Protect yourself by installing Carbon Monoxide detectors in your home and test them monthly.

Keep meters and vents clear

During the winter months, it's important to keep your utility meter clear of snow and ice so it will operate properly. If snow does build up around your meter, use care when clearing it. Use a broom or your car's snow brush to prevent damage to the meter.

If you have a boiler, furnace or water heater that vents through the side of your home or business, be sure to keep snow away from those vents. Neglecting to do so could cause the airflow to be blocked, and could result in deadly gas migrating back into the building.

