



Liberty Utilities®

Summer Rate Changes 2020

Please be aware that there are new rates in effect on your electric bill. On July 1, 2020, an increase in our Distribution rates went into effect. On August 1, 2020, the Energy Service Charge decreased. For a residential customer taking Energy Service from Liberty Utilities and using 650 kWh, the net result of the rate changes will be a total bill increase of \$2.37 (2.38%). Please see details below.

DISTRIBUTION CHARGES - RATE CASE ORDER

On April 30, 2019 Liberty Utilities (Granite State Electric) Corp. submitted a rate filing with the New Hampshire Public Utilities Commission (PUC). (Docket No. DE 19-064) We asked the PUC for approval to raise the rates that we charge customers for our electric distribution service. The Commission issued an order in our rate case on June 30, 2020 approving an increase in distribution rates. For the impact on most rate classes, see the reverse of this notice.

The total bill for a residential customer using 650 kWh of electricity per month will increase \$5.12. The increase represents a 4.27% total bill increase.

Please visit www.libertyutilities.com or call **1-800-375-7413** for an explanation of why we requested a rate increase and suggestions for reducing the effect of the increase on your bill.

The chart on the reverse shows the percent increase in the total bill for most rate classes from the changes to the distribution rates. For more information, please visit www.libertyutilities.com.

Summer Rate Changes 2020 (continued)

RATE CLASS	% INCREASE
D DOMESTIC SERVICE	4.27%
D-10 DOMESTIC - PEAK LOAD PRICING	3.98%
G-1 GENERAL SERVICE - TIME OF USE	1.28%
G-2 GENERAL LONG HOUR SERVICE	3.01%
G-3 GENERAL SERVICE	3.65%
T LIMITED TOTAL ELECTRIC LIVING	3.54%
V LIMITED COMMERCIAL SPACE HEATING	3.28%

Additional information is also available on the PUC's web site at www.puc.nh.gov and will be filed in docket DE 19-064. You may also call the PUC (1-603-271-2431) or the Office of the Consumer Advocate (1-603-271-1172) for more information about the rate change process.

ENERGY SERVICE CHARGE

Beginning August 1st, the Energy Service charge decreased. This new rate is fixed for residential customers until January 31, 2021.

The Energy Service Charge represents the cost we pay for the electricity we purchase on the energy market. We do not generate our own electricity, so we need to purchase what we deliver to customers. The cost of the electricity is passed directly to customers without a mark up in price.

A residential customer taking Energy Service from Liberty Utilities and using 650 kWh per month, will see a decrease in their total monthly bill of \$2.39 or approximately 2.09%, related to this change. To obtain the rates for the other rate classes, please visit our website at www.libertyutilities.com.

NOTE: You have the choice to purchase your electricity from a third party marketer. If you choose to do so, Liberty will still deliver your electricity, respond to outages and work on storm restoration.