



## Get **\$15,000** Worth of Energy Efficiency Upgrades at Your Home, **Free of Charge!**

The Home Energy Assistance Program serves New Hampshire's income-eligible homeowners and renters. As part of this program, Liberty electric customers are eligible to receive free Wi-Fi thermostats,\* ENERGY STAR appliances such as air purifiers and dehumidifiers, advanced power strips, and replacement of inefficient refrigerators.

### Program Benefits:



Available for income-eligible homeowners and renters



Helps optimize homes' energy performance



Reduces energy costs while making homes more comfortable



Covers 100% of the cost to weatherize homes, including air sealing and insulating attics, basements and walls (up to \$15,000)

To start making improvements, please contact Liberty's approved contractor, Resilient Buildings Group, at 603-518-6645 or [nhsaves@resilientbuildingsgroup.com](mailto:nhsaves@resilientbuildingsgroup.com). If you rent, contact your landlord and provide them with this information.

Scan for more info or visit [libertyenergyandwater.com](http://libertyenergyandwater.com).



## What's In the Box? **Free** Energy Saving Measures!

To help our income-eligible customers keep their living spaces healthy, comfortable, and energy efficient, Liberty has created Energy Savings Starter Kits that include measures such as advanced power strips and more. Some income-eligible electric customers may also be eligible to claim **free** air purifiers and dehumidifiers and more!

These kits are available on a one-time basis to our income-eligible customers **completely free of charge**.

Over the coming months, customers who have not already taken advantage of this offer will receive a postcard in the mail with information about how to get their free energy saving measures.

Keep an eye out to start saving!



\* Must be an electric heating customer to be eligible to receive Wi-Fi thermostats



## System Benefits Charge

The System Benefits Charge on your electric bill is used to collect funds for our Energy Efficiency Programs and to help qualified low-income households pay their bill. All electricity customers in NH pay this charge.

### Currently the rates are set as follows:

Energy Efficiency:	\$0.58/kWh
Low Income Assistance:	\$0.15/kWh

**Total Sys Benefits Chg: \$0.73/kWh**

The funding for Energy Efficiency goes towards rebates and incentives we provide to customers for qualifying high efficiency measures installed in homes, businesses, or municipalities.

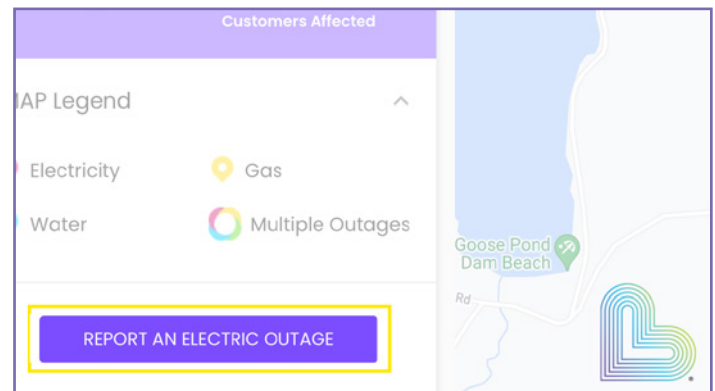
Low Income Assistance funds go to customers who meet certain income criteria as determined by their local community action agency.

For more information on these programs please visit [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com).

## Power Out? Report It!

We work hard to provide our customers with unparalleled, safe, and reliable service. Despite our best efforts to prevent outages, there are factors beyond our control, such as storms and heavy wind conditions, that will occasionally knock out power.

If your power does go out, we have many different ways you can report it, like by calling us at 1-855-349-9455 or by submitting the online form under My Account.



## The '811' on Safe Digging



Planting a tree? Installing a fence? Planning a home improvement? **Call 811.**

Did you know it's the law to make this call? Electric power lines, natural gas pipelines, water pipes, communications lines, and other utility services can be within a few feet of the ground's surface. Not knowing where they are can result in personal injury, property damage, and neighborhood service interruptions. Even a small dent or a scrape can cause damage, resulting in a leak or service-wide disruptions.